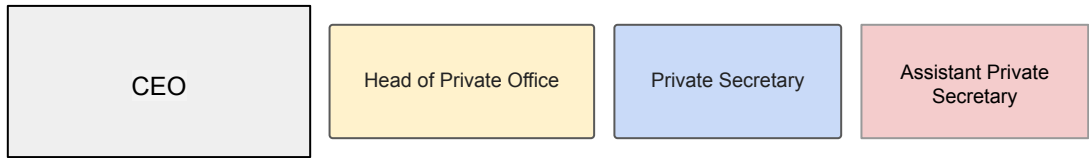


IBCA / Cabinet Office Delivery Team Organogram (No Names)



Private Secretary

Chair



IBCA Private Office

Head of Private Office

Private Secretary
(Chair)

Private Secretary
(CEO)

Private Secretary
(Data)

Private Secretary
(Operations)

Private Secretary
(Digital)

Private Secretary
(Communications)

Private Secretary
(HR)

Private Secretary
(Corporate Services)

Assistant Private Secretary
(CEO)

Assistant Private Secretary
(Data)

Assistant Private Secretary
(Operations)

Assistant Private Secretary
(Digital)

Assistant Private Secretary
(Communications)

Assistant Private Secretary
(HR)

Assistant Private Secretary
(Corporate Services)

Business Support
Officer

Administrative
Coordinator

Administrative
Coordinator

Assistant Private
Secretary (Legal)

IBCA Operations

Clinical Advisor

Director, Operations

Private Secretary

Assistant Private Secretary

Administrative Coordinator

Administrative Coordinator

Head of Claims Service and Experience

Assistant Private Secretary

Head of Service Excellence

Head of People and Capability

Business Support to the Head of People Excellence

Head of Service Experience

Head of Claimant Support and Resolution

Performance, Planning and Insights Lead

Senior Operations Policy Liaison & Resolution Leader (TDA)

People and Capability Lead

Head of Service Experience

Head of Service Experience

Planning & Performance Analyst

Learning and Guidance Author

Learning and Training Manager

Learning and Training Manager

Learning and Training Manager

Head of Service Experience

Head of Service Experience

Planning & Performance Analyst

Learning and Guidance Author

Learning and Training Manager

Learning and Training Manager

Learning and Training Manager

Head of Service Experience

Learning and Guidance Author

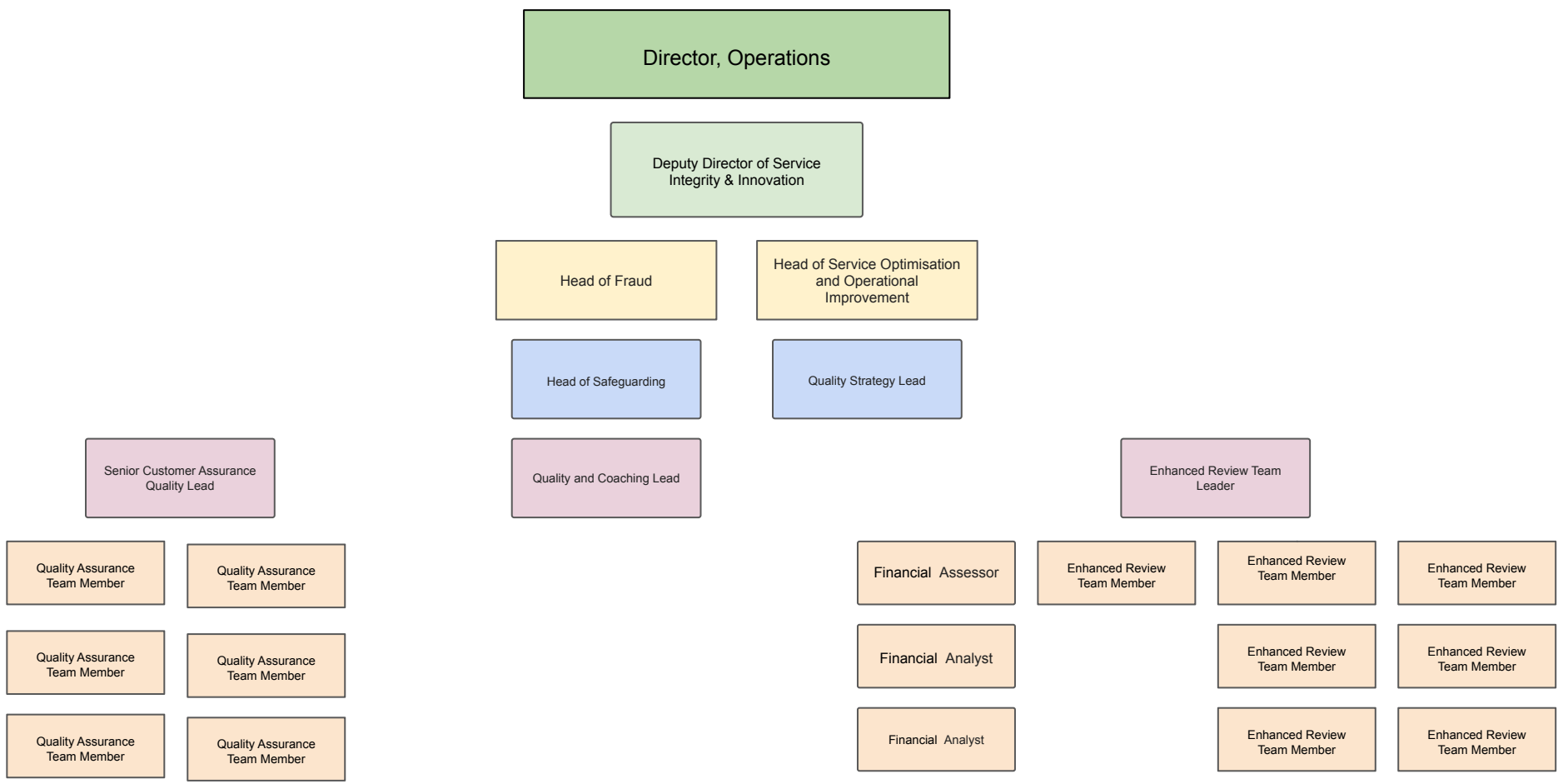
Learning and Training Manager0

Learning and Training Manager

Wellbeing and Engagement Lead

Head of Service Experience

IBCA Operations (Fraud & Error)



IBCA Operations

Director, Operations

Head of Service Experience

Operations Leader

Operations Leader

Claims Manager

Claims Manager

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IBCA Operations

Director, Operations

Head of Claimant Support and Resolution

Operations Leader

Operations Leader

Operations Leader

Customer Resolution Manager

Customer Resolution Manager

Claim Manager

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IBCA Operations

Director, Operations

Head of Claimant Support and Resolution

Operations Leader

Operations Leader

Claim Manager

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IBCA Operations

Director, Operations

Head of Service Experience

Operations Leader

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Operations Leader

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Operations Leader

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IBCA Operations

Director, Operations

Head of Service Experience

Operations Leader

Operations Leader

Claims Manager

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IBCA Operations

Director, Operations

Head of Service Experience

Operations Leader

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Operations Leader

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Operations Leader

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Operations Leader

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IBCA Operations

Director, Operations

Head of Service Experience

Operations Leader

Operations Leader

Operations Leader

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IBCA Operations

Director, Operations

Head of Service Experience

Operations Leader

Operations Leader

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IBCA Operations

Director, Operations

Head of Service Experience

Operations Leader

Operations Leader

Operations Leader

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IBCA Operations

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IBCA Data

Director, Data

Chief of Staff

APS

Business Support Officer

Deputy Director - Data Management

Deputy Director - Head of Data Operations

Head of Data Governance

Head of Advanced Analytics & Intelligence

Head of Data Product

Head of Cyber & Information Security

Principal Data Engineer

Programme Delivery Manager

Head of KIM

Data Protection Officer

Information Rights and Disclosure Lead

Lead Intelligence Analyst

Performance Measurement & Analytics Lead

Design and Delivery Lead

Cyber Security Project Lead

Data Engineer

Data Compliance Officer

Data Protection Adviser

Data Compliance Officer

Senior Performance Analyst

Forecasting & Predictive Analytics Lead

Data Product Manager

Data Compliance Officer

Cost Modeller Contractor

Data Architect

Director, Data

Data Prep Team

Chief of Staff

Team Lead

Team Lead

Claim Support Officer

Claim Support Officer

Claim Support Officer

Claim Support Officer

Claim Support Officer

Claim Support Officer

Claim Support Officer

Claim Support Officer

Claim Support Officer

Deputy Director - Head of Data Operations

Oversight & Governance

Head of Data Product & Delivery

Principal Data Engineer

Programme Delivery Manager

Technical Architect

Delivery Manager

QA/ Test Engineer

Core Data Platform Team

Scrum Master

Tech Data Product Lead

Technical Business Analyst

Technical Architect

DevOps

Service Architect

Data Architect

DevOps Engineer

DevOps Engineer

Dev Ops Engineer

DevOps Engineer

Lead Data Engineer

Data Engineer

Test Engineer

Dev Ops

Data Engineer

QA/ Test Engineer

Deputy Director - Head of Data
Operations

Data Integration Team

Delivery Manager

Technical Data Product Lead

Data Architect

Software/ Data Engineer

Test Engineer

Data Engineer

Software Developer

Technical Business Analyst

Data Architect

Deputy Director - Head of Data Operations

Evidence Team

Delivery Manager

Product Manager

Backend Developer

Content Design

Test Engineer

Backend Developer

Data Analyst

Deputy Director - Head of Data Operations

Person Team

Delivery Manager

Data Engineer

Data Modeller

Software Developer

Data Engineer

Delivery Manager

Technical BA

Test Engineer

Test Engineer

Solution Architect



IBCA Data

Head of Advanced
Analytics & Intelligence

Intelligence Team

Data Performance Analyst

Data Analyst

Data Performance Analyst

Data Performance Analyst

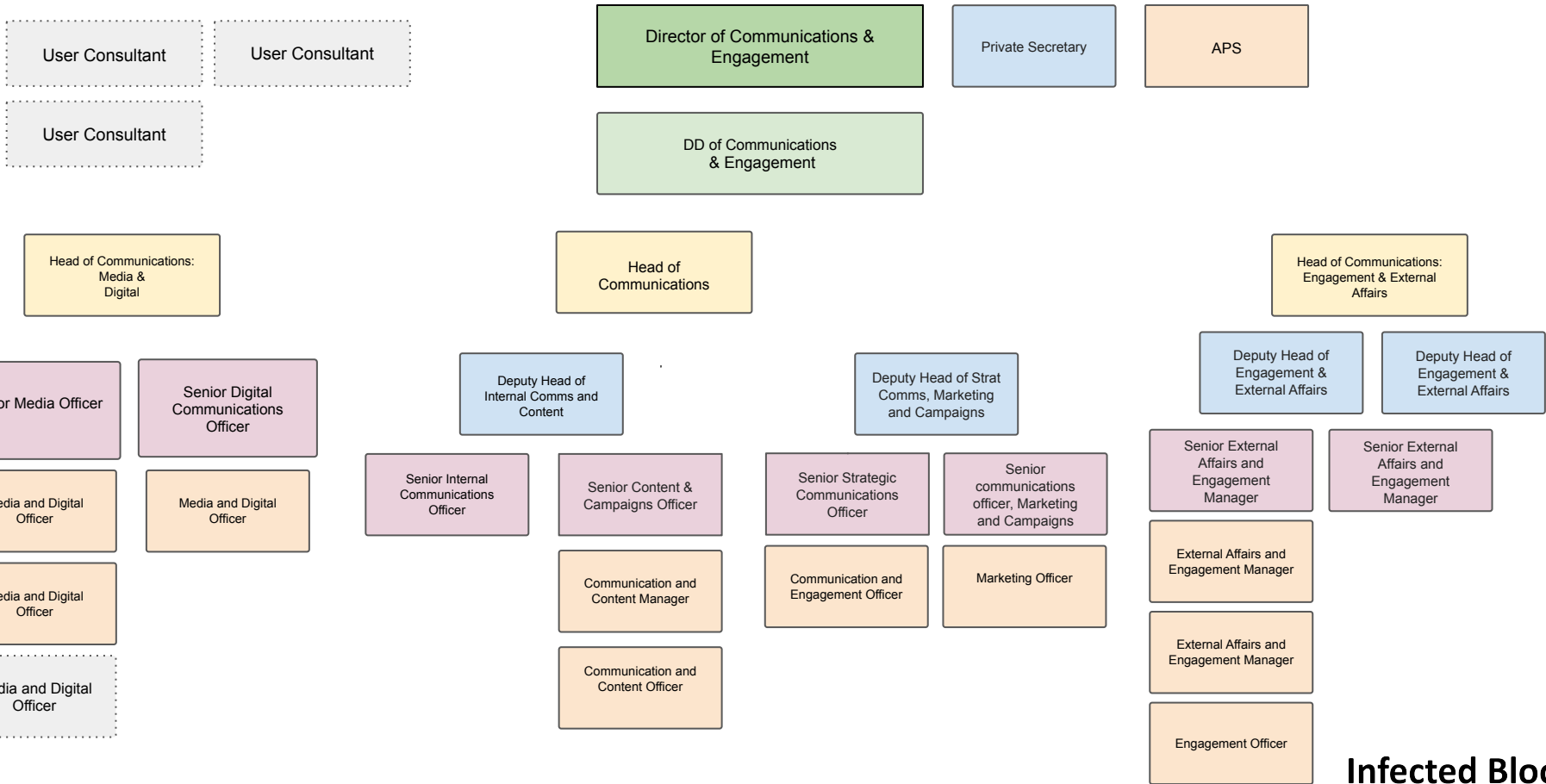
Head of Cyber &
Information Security

Security Team

Cyber Security

Security Architect

IBCA Comms



Director, Digital

APS

Head of Delivery

Head of IT

Head of Product

Agile Coach

Senior Digital Lead

Lead IT Service Manager

Technical Lead

Senior Product Manager

Senior Product Manager

Digital Project Manager

Senior It Delivery Manager

Lead Business Analyst

Senior Business Analyst

Senior PMO Manager

Lead Content Designer

Senior Content Designer

Lead agile delivery manager

Lead User Researcher

Service Designer

Senior User Researcher



**IBCA Digital
(Updated)**

Director, Digital

Service Coordination & Advisory

Head of Product

Delivery Manager & Deputy programme Manager

Lead UR

Lead BA

Lead Product

Lead Content

Tech Lead

Service Design Lead

Interaction Design

Lead Service Designer

User Researcher

Policy

Policy Engagement

Policy Service Designer

Content Designer

Director, Digital

Leadership & Governance

Service Design Partner Lead

Agile Coach

Head of Delivery

Chief Technology Officer

PMO

PMO Analyst

Change Manager

PMO Analyst

PMO Lead

PMO Analyst



**IBCA Digital
(Updated)**

Director, Digital

Integration

Digital Programme Manager

Lead Solutions Architect

Lead BA

Service Design Lead

Lead Delivery Manager

Transition Project Manager

Incident Management

Tester

Product

**IBCA Digital
(Updated)**

Director, Digital

Workflow Tooling

Developer

Business Analyst

Tester

Test

Software Developer

Business Analyst

UCD Lead

Software Developer

**IBCA Digital
(Updated)**

Director, Digital

Guidance & Content Management

Business Analyst

Content Designer

Content Designer

Platform Engineer

Interaction Designer

UR

Interaction Designer

Full Stack Developer

Junior Dev

**IBCA Digital
(Updated)**

Director, Digital

Identity & Verification

Interaction Designer

Delivery Manager

UR

Technical Architect

Developer

Product Manager

UR

Business Analyst

Developer

Business Analyst

Business Analyst

Content Designer

Director, Digital

Start and Declare my Claim

Delivery Manager

Product Manager

Business Analyst

Senior Business Analyst

Lead User Researcher

Content Design

Interaction Design

Tech Architect

Developer

Platform Engineer

Junior Dev

Tester

**IBCA Digital
(Updated)**

Director, Digital

Platform Operations

Delivery Manager

Change & Release Manager

Test Lead

Engineering Lead

Cloud Architect

Senior DevOps

DevOps

Product Manager

DevOps

DevOps

Platform Engineer

DevOps

**IBCA Digital
(Updated)**

Director, Digital

Understand and Prepare to Make a Claim

Delivery Manager

Developer

Business Analyst

Junior BA

User Researcher

Early Careers

Content Design

Content Designer

Interaction Design

Test Architect

Developer

Lead Developer

Developer

Test

**IBCA Digital
(Updated)**

Director, Digital

Offer Generation to Acceptance

Delivery Manager

Product Manager

Business Analyst

Senior BA

Lead Developer

Developer

Interaction Design

Tech Architect

Test

Software Developer

Director, Digital

Receive Payment

User Researcher

Product Manager

Senior Business Analyst

Tester

Lead Developer

Content

Business Analyst

Architect

Interaction Designer

Developer

Developer

Developer

***IBCA Digital
(Updated)***

Director, Digital

Delivery Orchestration

Service Desi

Salesforce

Delivery Manager

IBCA Corporate Services

Assistant Private Secretary

Corporate Services Director and Chief Financial Officer (CFO)

Private Secretary

Deputy Director Finance

General Counsel

Assistant Private Secretary

Head of Commercial and Estates

Head of Finance Business Partnering

Commercial Business Partner

Commercial Business Partner

Financial Accountant

Financial Reporting Manager

Operations Finance

Head of Estates

Commercial Business Partner

Financial Accountant

Financial Business Partner

Finance Operations

Commercial Assistant

Finance Operations

Financial Business Partner

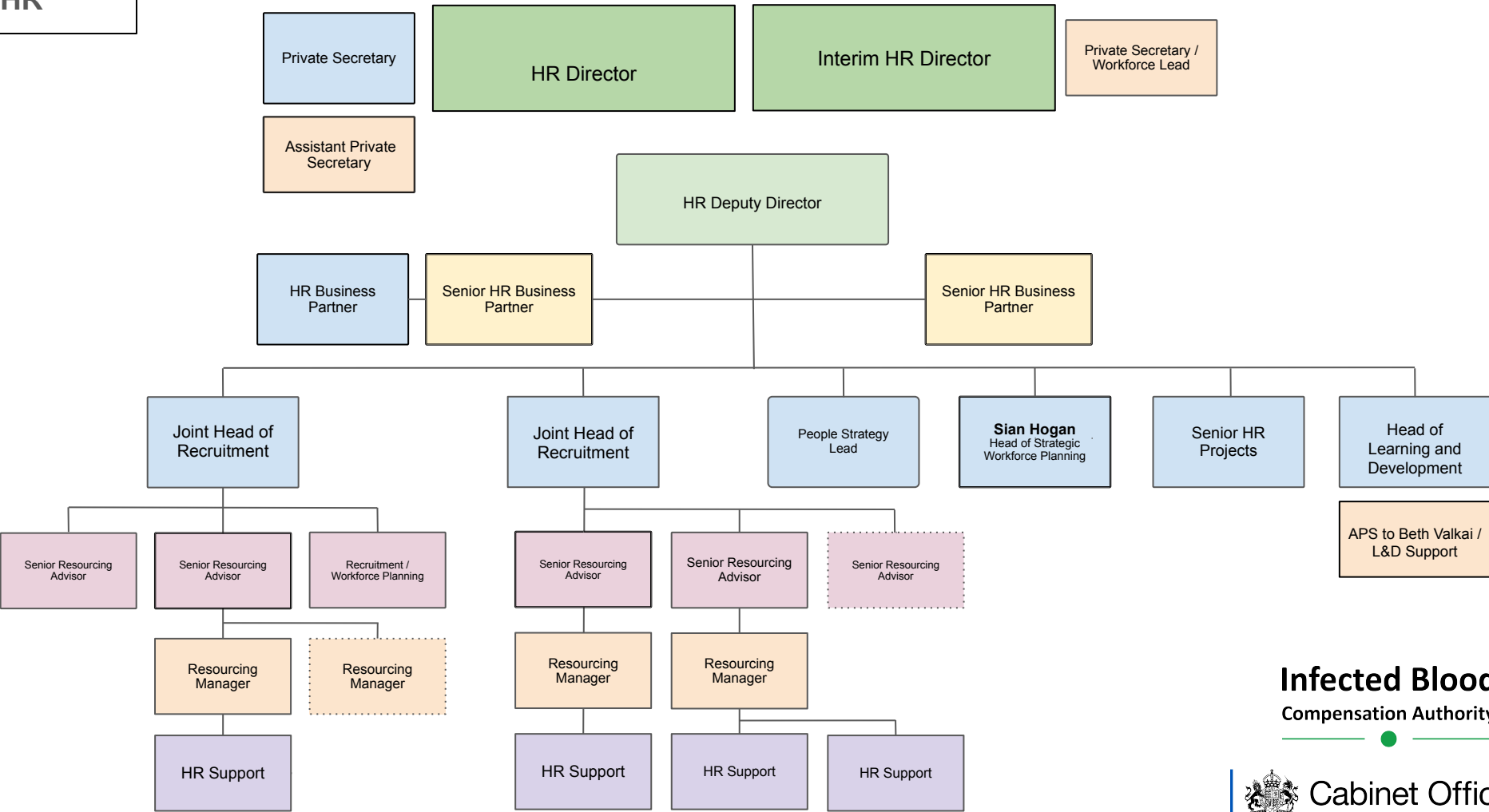
Finance Operations

Commercial Manager

Finance Operations

Financial Business Partner

HR



Infected Blood
Compensation Authority

HR

