

# Infected Blood Compensation Authority

Discussion about affected claims

# How this discussion is structured

- Welcome and check in
- About this discussion
- Topic 1: Pausing claims if we are waiting for information
- Topic 2: When someone needs to show they can make a claim
- Mid-point check in and break
- Topic 3: Prioritising claims where people can easily show their link to an eligible infected person.
- Thank you and next steps



# About this discussion

- We recognise how upsetting this session could be. While we have scheduled breaks for you and times to check in, you are welcome to take breaks or leave the session at any time.
- We're meeting with groups who represent affected people
- We'll share where we are in the process of opening claims for this group, talk you through early ideas and listen to your views
- We'll take notes (no individual names will be included) and include your points in a summary shared with you, our Board and Executive Committee
- We'll publish a report covering this and all the other sessions that we hold on our website



# Topic 1: Pausing claims whilst waiting for information

# Discussion question 1

Sometimes we need extra documentation to show the link between the person making a claim and the infected person they are connected to.

For some people this will be straightforward. For others it may take more time.

We may also need to pause an affected claim until the infected person's claim reaches the 'declaration' stage.

**How can we make sure pauses are kept to a minimum?**

**How can we prepare people if a pause is needed?**

# Topic 2: When someone needs to show they can make a claim

# Discussion question 2

To reduce delays later, we are thinking about asking people to show their link to an eligible infected person during a new "Prepare to make a claim" stage.

This might mean sharing the infected person's claim reference early on.

We would not ask for evidence of a relationship or living arrangements at this point.

This aims to balance two needs:

- Making sure we only handle genuine affected claims; and
- Asking for information only when it's really needed.

**How does this approach feel to you?**



# **Topic 3: Prioritising claims where people can easily show their link to an eligible infected person**

# Discussion question 3

For private beta, we need to decide who starts affected claims first.

Our current approach (following Inquiry recommendations) is:

1. People near end of life
2. Then by age.

We're exploring if, after those criteria, we could also prioritise people who can easily show their link to an eligible infected person.

**How might this approach feel for different people?**

# Thank you and next steps

# Next steps

- We'll share notes from this session with you.
- Your feedback will help shape our next steps and will go into a report shared publicly, but all comments will be anonymous.
- We'll keep you informed about future sessions and how your input is being used.
- And before we finish, a chance to reflect on today's session.

**Do you have any questions?**

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