

Infected Blood Compensation Authority

Discussion about claims for those representing
someone who has died

How this discussion is structured

- Introductions
- About this discussion
- Topic 1: Approach to claims while we wait for further documentation
- Topic 2: Confirming you're entitled to claim on behalf of someone who has died
- Mid-point check in and break
- Topic 3: Whether to prioritise claims from people who already have the right legal paperwork to represent an estate (probate)
- Thank you and next steps
- End-of-call check in



About this discussion

- We recognise how upsetting talking about these issues may be. While we have scheduled breaks for you and times to check in, you are welcome to take breaks or leave the session at any time
- We're meeting with groups who represent someone who has died as a result of infected blood
- We'll share where we are in the process of opening claims for these groups and share some of the proposals we're developing to then discuss with you
- We'll take notes of the meeting to share with you, and also feed into a report to our Executive Committee and Board on your views.
- We'll publish a report covering this and all the other sessions that we hold on our website, so that everyone can see the themes that are raised



Topic 1: Approach to claims while we wait for further documentation to act on behalf of an estate (probate)

Discussion question 1

When claiming for someone who has passed away, we'll need to confirm you have legal permission to act for them. This protects everyone involved and helps us get you the right support.

We'll need the legal documents from a court that shows you're authorised to handle the deceased person's estate (probate).

This means that some people's claims might need to be paused while we wait for the relevant documentation.

**What do we need to consider to make sure there are as few 'pauses' as possible?
How can we prepare people for the possibility of having to wait in this way?**



Topic 2: Confirming you're entitled to claim on behalf of someone who has died

Discussion question 2

We'll ask for proof that you can legally make this claim early on, so your application doesn't get held up later.

We can check whether you have the right legal documents (probate), or you can send them to us yourself.

We would not ask for any other details at this stage.

This approach is designed to balance two key needs:

- Making sure we're processing genuine claims for people who have died, and
- Asking for information only at the relevant stage.

What are your views on this approach?



Topic 3: Whether to prioritise claims from people who already have the right legal paperwork during testing

Discussion question 3

During our testing phase (private beta), we need to choose which people will be the first to start their compensation claims.

We have committed to and published a set of prioritisation criteria as recommended by the Inquiry. This would mean starting with those near End of Life and then prioritising based on age.

We can work faster on claims for people who have died if we start with those who already have the official paperwork.

This means that after the other prioritisation criteria, we would prioritise people who have already got official paperwork during testing (private beta).

What are your views on this additional prioritisation?

NOT IBCA POLICY

Infected Blood
Compensation Authority



Thank you and next steps

Next steps

- We'll share notes of this meeting with you, and also include the main themes into a report with your insights to shape our approach.
- We will publish the report covering this and all the other sessions that we hold, on our website (no individual names will be included).
- We will inform you when we are holding more community driven development sessions.
- And before we finish, a chance to reflect on today's session.

Do you have any questions?

NOT IBCA POLICY

Infected Blood
Compensation Authority



ibca.engagement@ibca.org.uk